



**Graduate School
of Management**
St. Petersburg University



CERTIFICATE

The certificate indicates that

Natalia Volkova

has successfully completed a twenty-four hour

Instructional Skills Workshop

May, 11-19th, 2024

ISW Facilitator *P. Sharakhin* ISW Facilitator



ISW Facilitator



A. Berdenov

ISW Facilitator *O. Zhurav*