



User Manual

Technical Requirements

Web browser: Google Chrome (up to version 72), Yandex (up to version 16.9) Operating System: Windows 7/8/10, macOS 10.12 "Sierra" or upper CPU: minimum 1,8 GHz (or higher) (32-bit or 64-bit), RAM not less than 4Gb Web (network): Wired access to the Internet with 5 Mbps (up/down)

Test with proctor:

Webcam: Standard laptop camera or USB web-camera (minimum 640x480, 15 FPS)

Mic: Compatible internal microphone or web camera

Speakers: optional

To check your device prior the exam <u>here</u>

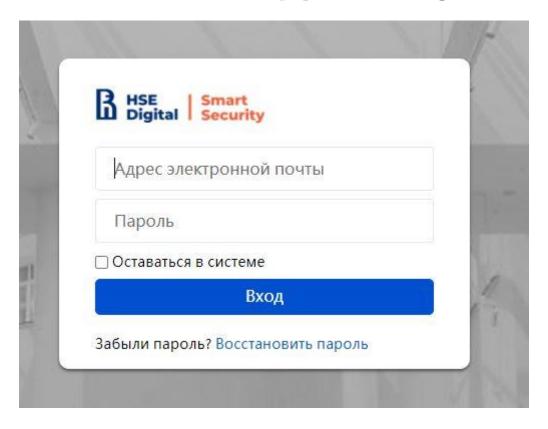
*Turn off your VPN and other desktop applications, close inactive tabs in your browser, exit applications using the camera (Skype, Discord, Tlgrm)

Authorization



In order to access the testing center, you need to follow the link https://go.startexam.com/gsbsso

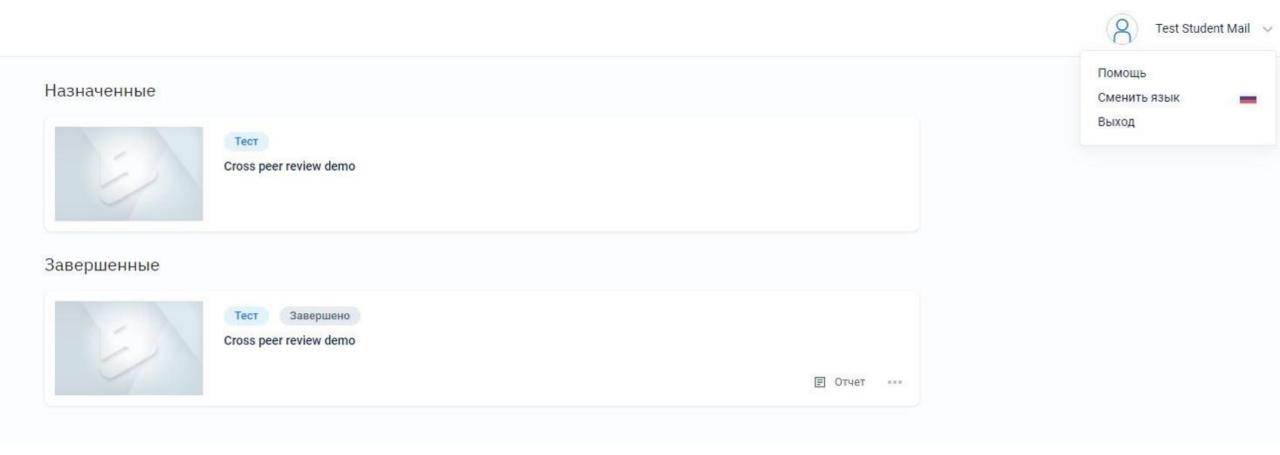
On the authorization page, you should enter your corporate account user@edu.hse.ru and corresponding password. After that, kindly press "Log in" button:



Language settings



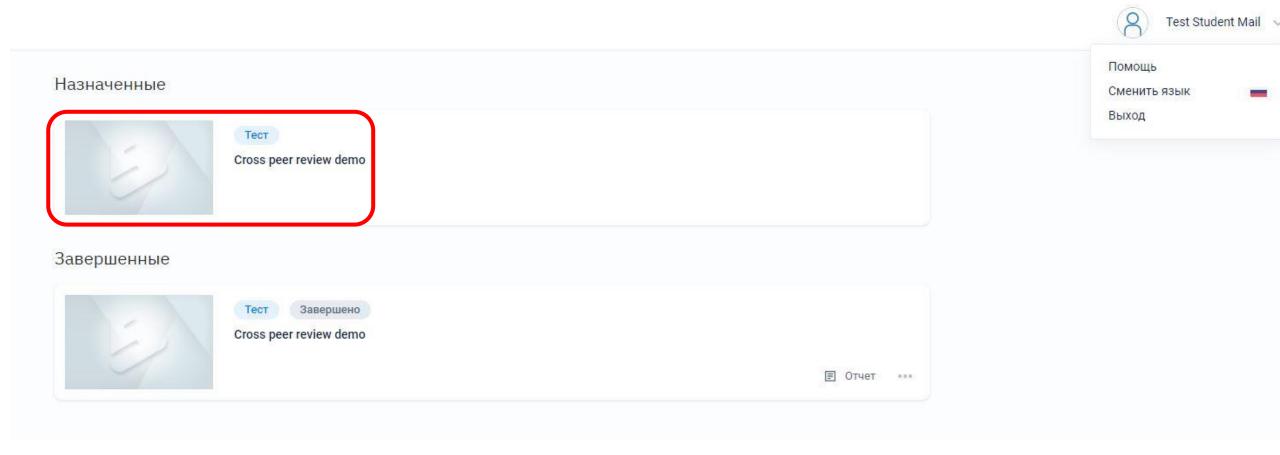
You can change system's interface language. There are five language available at the moment – Russian, English, French, Turkish and Chinese. You should navigate to the upper right corner, press on your initials and click "Change the language" option:



Personal account



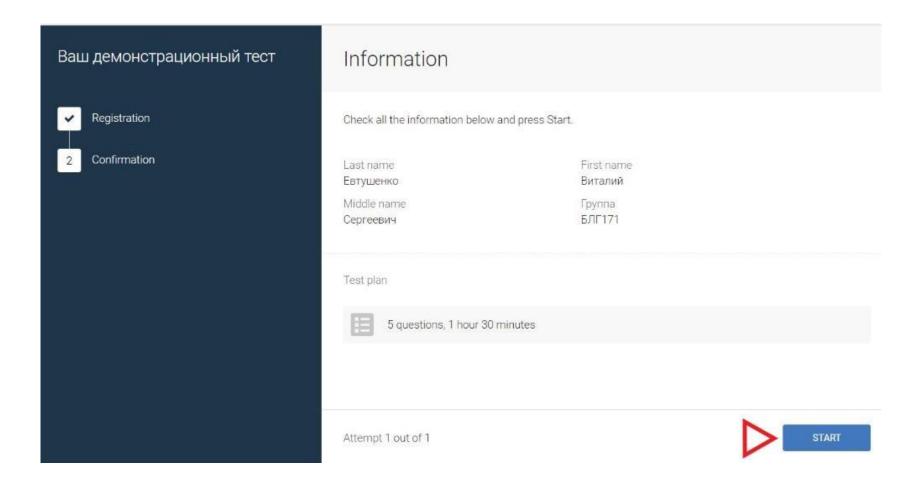
After successful authorization you will see your personal account with an assigned exam. You should proceed to the assigned exam by clicking on the exam:



Confirmation



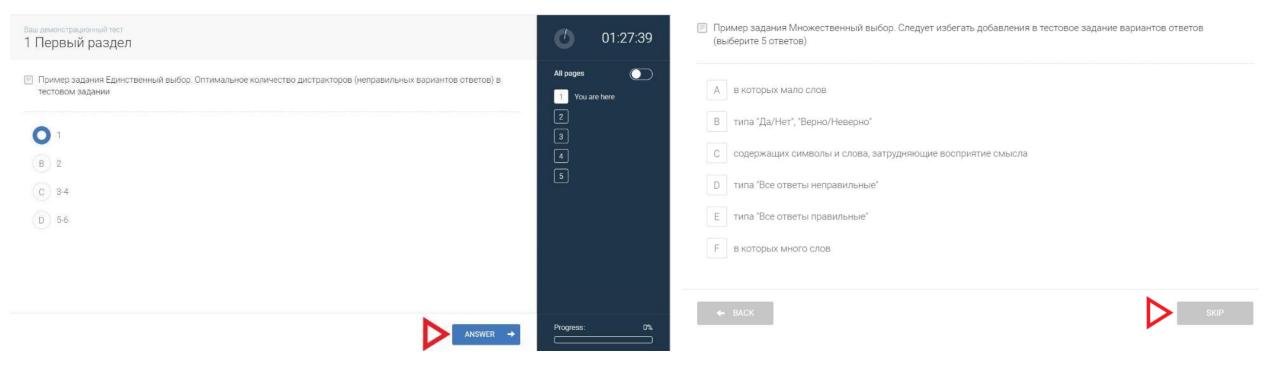
Carefully check your registration details and read examination plan. Then press Start button to go forward:



Exam progress



After providing the answer, you should move to a next task by clicking "Answer" button. If you have any difficulties, you may also click "Skip" button. Do not forget to come back to the skipped questions!



Finishing the exam



When all tasks are done, you will see a page to confirm your results thus the exam is over. You will be informed about results as soon as possible.



Technical support



In case you have experienced technical difficulties during the exam you are required to contact GSB support team immediately via email – sd.gsb@hse.ru or by clicking this URL

Don't forget to include following information:

- 1. Description of the problem
- 2. Screenshots of the problem
- 3. Other details that help us to identify and solve the problem



Good luck with the exams!

